



Service information

Reference no.: GDA_108699

Symptom

Water detected in the dump box after the rinsing phase

Cure

INFO:

After each rinsing cycle a maximum of 15 ml of water into the coffee grounds container could be detected. During the Brew of an American Coffee the coffee powder is less compressed and there could be a not quantified residual of water into the dump box.

During the machine lifecycle, the particle size of ground coffee powder changes, (it is a normal behavior of the grinding system over time), becoming coarser.

This normal behavior can, anyhow, cause a residue of water in the grounds container after each coffee dispensed.

CURE:

Over the time, the distance between the mills can increase a bit, therefore a visual check of the size is needed. In this case, the adjustment of the grinder's system is required.

ADDITIONAL INFORMATION:

SERIAL NUMBER

None

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

IPM-97850

FAQ NUMBER (for Call Center reference):

FAQ 105.266

INFORMATION FOR CALL CENTER:

YES

INFORMATION FOR CONSUMER:

None

HISTORY:

26/11/2014 - First Release