



Service information

Reference no.: GDA_109039

Symptom

Aesthetical parts change on Intelia Focus and Cappuccino.

Cure

INFO:

At the end of the stock of the following glossy parts:

- 17001136 (BLACK DUMP BOX NPR/H-P) 996530068695 (INTELIA FOCUS Exploded view E74170)
 - 17001120 (BLACK WATER TANK FRONT COVER NPR) 996530068661 (INTELIA FOCUS e CAPP. Exploded view E74170 e E74171)
 - 17000594 (BLACK DUMP BOX NPR/T) 996530069865 (INTELIA CAPP. Exploded view E74171)
 - 17000595 (BLK CARAFE INSERT BODY FRONT COVER NPR/T) INTELIA CAPP. Exploded view E74171)
- The kit of matt aesthetic parts will be supplied.

CURE:

To replace the above glossy codes, the following codes with special Kit (matt) will be available:

For Intelia Focus up to s.n. **TW901239414583**

Order the BLK KIT (MATT Aesthetic Parts) CODE 421941307561 made up of the following 3 parts:

- Code 421941268181 M/BLK FRONT PANEL S/SC.SAE INTEL.NPR/H-P (11030590)
- Code 421941267731 M/BLK DUMP BOX NPR/H-P (11030534)
- Code 421941267741 M/BLK WATER TANK FRONT COVER NPR (11030535)

For Intelia Capp. up to s.n. **TU901230124979**

Order the BLK KIT (MATT Aesthetic Parts) CODE 421941307571 made up of the following 4 parts:

- Code 421941268231 M/BLK FRONT PANEL S/SCR.INTEL.OTC NPR/T (11030596)
- Code 421941267771 M/BLK DUMP BOX NPR/T (11030538)
- Code 421941267741 M/BLK WATER TANK FRONT COVER NPR (11030535)
- Code 421941267791 M/BLK CARAFE INS.BODY FRON.COVER NPR/T (11030540)

ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):

Up to s.n. TW901239414583 INTELIA FOCUS

Up to s.n. TU901230124979 INTELIA CAPP.

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

None

FAQ NUMBER (for Call Center reference):

None

INFORMATION FOR CALL CENTER:

None.

INFORMATION FOR CONSUMER:

None.

HISTORY:

13/01/2015 - First Release