



Service information

Reference no.: GDA_109196

Symptom

New Improvements introduced on Gran Baristo and Minuto Carafe

Cure

INFO:

The Carafe has been improved by introducing both a new material and mechanism on the springer of the slider. The new material, by improving the thermal characteristics, makes the carafe more resistant to the high temperatures without being damaged.



CURE:

For Gran Baristo and Minuto the code 17002207 (996530073573 BLACK UPPER COVER PART CARAFE SMR/T) is no longer available.

It was replaced by the KIT 421940813181 (KIT SPARES BLK UPPER COV.PAR.CARAF.SMR/T) to be used up to serial number: For Gran Baristo TU901430106019 (refer to the latest Exploded View available in AYS)
For Minuto TW901430450082 (refer to the latest Exploded View available in AYS)

In all machines returned to the workshop up to the mentioned serial numbers, insert the additional sheet 421944025201 with the instructions for consumer about the proper use of the milk carafe.

ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):

TU901422080443 New material Gran Baristo
TU901430106020 Springer slider Gran Baristo

TW901420284602 New material Minuto
TW901430450083 Springer slider Minuto

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

IPM-94177 (IPM-94181)

FAQ NUMBER (for Call Center reference):

102797

INFORMATION FOR CALL CENTER:

None.

INFORMATION FOR CONSUMER:

None

HISTORY:

29/01/2015 - First Release