



Service information

Reference no.: GDA_109313

Symptom

Wrong ohm value for resistor code: 12002020 (996530073852) in XSmall, Intelia and Intuita.

Cure

INFO:

Supplier has sent to the spare part department a batch of component with ohm value of 330Kohm instead of the correct one of 330ohm.
Stock has been cleaned and ordering the code: 12002020 (996530073852), it will be supplied the correct one.

CURE:

Use the correct resistor to repair the the electronics (Image1).



KO 3303 or 333



OK 330R or 331

ADDITIONAL INFORMATION:

In case of illegible code on the component check the ohm value with a Tester; if the value is incorrect the coffee grinder does not work.

All resistors with the 330Kohm value must be not used and the scrapped quantity exchanged free of charge by Saeco.

SERIAL NUMBER (First serial where solution has been implemented in production):

None.

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

None.

FAQ NUMBER (for Call Center reference):

None.

INFORMATION FOR CALL CENTER:

None.

INFORMATION FOR CONSUMER:

None

HISTORY:

05/02/2015 - First Release