



Service information

Reference no.: GDA_109995

Symptom

MANDATORY: Apply extra tape in Metal boiler appliance

Cure

INFO:

During transport of an appliance with a metal boiler full of water, there is a minor risk that the boiler suspension cannot hold the boiler in place. When the boiler drops down, there is a risk that it touches the electrical contacts of the pump. By applying a triple layer of official 3M pump tape (422224843021), this risk is eliminated.

Therefore it is mandatory to apply an additional two layers of tape over the existing layer of pump tape in any Senseo II appliance equipped with a metal boiler. The appliances can be identified by HD7810/xx/E1 and HD7810/xx/F1

REMARKS:

- 29-04-2015 Initial version