



Service information

Reference no.: GDA_110885

Symptom

Steam Generator with build in boiler De-calc Cleaning process for Soleplate

Cure

Symptom : Low steam rate, Calc or scale or Dirty stain being observed on the soleplate for Steam Generator with Boiler build in.

Products affected:

Steam Generator with boiler

How to Identify the Steam Generator with Boiler?

Answer: Please check whether the steam Generator have a Easy De-Calc Knob as shows in the Picture. If yes, there is boiler in Build in and this symptom & cure is applicable



- 1. You have to perform a Calc-Clean process on the soleplate to improve the Steam rate.**
- 2. Please strongly recommend consumers with above symptoms to use demineralized water or distilled water as preventive practice and to prolong product life.**

Steps to perform the soleplate cleaning if there is boiler build in the system: Perform the following descaling procedure before to improve the iron performance:

- 1 Remove the plug from the wall socket. (Fig 1)
- 2 Place the appliance on the edge of the tabletop. (Fig 2)
- 3 Hold a cup (with a capacity of at least 550ml) under the EASY DE-CALC knob and turn the knob anticlockwise. (Warning: Please make sure the Iron is cool after more than 1 hrs before opening the De-calc knob . If not, it will burns your hands as it contains boiling water in the boiler while is hot !!)
- 4 Remove the EASY DE-CALC knob and let the water with scale particles flow into the cup.
- 5 When no more water comes out of the appliance, top up >800 ml of clean water into boiler
6. reinsert the EASY DE-CALC knob and turn it clockwise to fasten it. (Fig 4)
7. Place the Iron on Calc clean Container show in(Fig 9 & 11)
8. Plug in the Power supply & turn on the power of Iron
9. Activate the the Steam boost function & leave the products on for more than 15 mins
10. Be Careful !!! As the Calc-Clean container becomes hot during the Calc-Clean process, wait approx. 5 minutes before you touch it the container
- 11: Carry the Calc-Clean container to the sink, empty it and store it for future use .



Fig 1

Fig 2

Fig 3

Fig 4

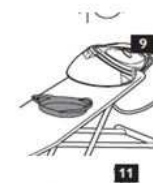


Fig 9



Fig 11

Note : During the Calc-Clean process, Hot clean water may come out of the soleplate if no scale has accumulated inside the iron. This is normal. Let the Iron warm up for 10-15 min to ensure all the water is dry up in the soleplate

and only steam will be appear after that and this is ready for Ironing

Change History:

22 Jul 2015: Add "Dirty stain" to the mentioned symptoms. Add water recommendation to consumers.