



## Service information

Reference no.: GDA\_111407

## Symptom

GC70XX Viva Calc Clean Process

## Cure

**Symptom:** The light of the Calc-Clean button. flashes and/or the appliance beeps sound is heard. (Please see the attached picture 'A' Below )

**Reason:** This is the Calc-Clean reminder Perform the Calc-Clean process within 1 hour after the Calc-Clean reminder is given . After 1 to 3 months of use, the Calc-Clean light starts flashing and the appliance starts beeping to indicate that you have to perform the Calc-Clean process. (Fig 6 & 15)

**Note:** You can continue steam ironing for 1 hour while the Calc-Clean light flashes and the appliance beeps. After 1 hour, the steam function is automatically disabled. You have to perform the Calc-Clean process before you can continue steam ironing.



Picture A:

**Cure:** You have to perform the Calc-Clean process before you can continue steam ironing

### Steps to performance a Calc Clean for GC66XX:

- 1 Fill up the water tank Max (Fig. 8).
  - 2 Make sure that the appliance is plugged in and switched ON during the Calc-Clean process (Fig. 9).
  - 3 Place the Smart Calc-Clean container on the ironing board or any other even, stable surface (Fig. 10).
  - 4 Place the iron stably on the Smart Calc-Clean container.
  - 5 Press and hold the Calc-Clean button for 2 seconds until you hear short beeps (Fig. 11).
- Note: The Smart Calc-Clean container has been designed to collect scale particles and hot water during the Calc-Clean process. It is perfectly safe to rest the iron on this container during the entire process.
- 6 During the Calc-Clean process, you hear short beeps and a pumping sound. Wait approximately 2 minutes for the appliance to complete the process (Fig. 12).
  - 7 When the Calc-Clean process is completed, the iron stops beeping (Fig. 13).
  - 8 Wipe the iron with a piece of cloth and put it back on the base station (Fig. 14).
  - 9 As the Smart Calc-Clean container becomes hot during the Calc-Clean process, wait approx.5 minutes before you touch it.
  - 10 Carry the Smart Calc-Clean container to the sink, empty it and store it for future use (Fig. 15).
  - 11 If necessary, you can repeat steps 1 to 10. Make sure that you empty the Calc-Clean container before you start the Calc-Clean process.

**Note :** During the Calc-Clean process, Hot clean water may come out of the soleplate if no scale has accumulated inside the iron. This is normal. Let the Iron warm up for 5-10 min to ensure all the water is dry up in the soleplate and only steam will be appear after that and this is ready for Ironing.

Calc Clean Procedure Diagram:

