



**Service information**

**Reference no.: GDA\_112074**

**Symptom**

In all machines the thermal protector pump slips off of the pump.

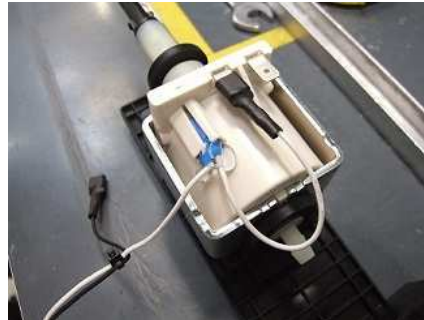
**Cure**

**INFO:**

To avoid that during the transport or the use of the machine the thermal protector slips off the pump seat (damaging the pump) we have introduced the fixing of the thermal protector with glue in the back side of the seat.



Insert thermal protector in the seat on the pump (Pict. 1)



Apply 0.38 grams of hot glue in both side sides, out of the slit of the thermal protector (see Pict. 2 and Pict. 3)



Warning: the glue must not be placed inside the seat, between the body of the pump and the body of the thermal protector (see Pict. 4)

**ADDITIONAL INFORMATION:**

**SERIAL NUMBER** (First serial where solution has been implemented in production):

None

**IPM NUMBER** (Philips Integrate Problem Management documentation reference number):

None

**FAQ NUMBER** (for Call Center reference):

None

**INFORMATION FOR CALL CENTER:**

None

**INFORMATION FOR CONSUMER:**

None

**HISTORY:**

09/11/2015 - First Release