



Service information

Reference no.: GDA_112263

Symptom

Localized peeling of spray paint at the Tray for GC9642 only

Cure

Problem Description:

Localized peeling of the spray painted tray (resulting in aesthetic issue) of GC9642 PerfectCare Elite Steam Generator. The defect does not affect any of the product functionality.

What does the consumer notice?

The consumer will notice that paint might peel at the edges of the tray as shown in the picture below:



Impact

Product Type Number Affected : GC9642

Corrective action:

1. 100% tape test screening in Production. Implemented in Production in Wk1545.
2. New primer is introduced to improve paint adhesion. Implemented in Production in Wk1549

Iris code to be used when replacing the Peeling off Painting tray for GCS data tracking . These code must be used.

symptom code= 16E, Section code=G47, Defect code = H, Repair code = H

And Location/sub code = Tray