



Service information

Reference no.: GDA_113604

Symptom

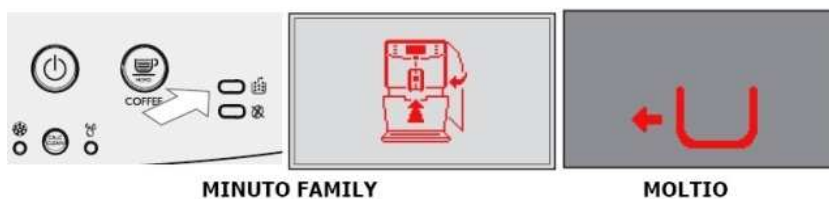
Coffee Ground Drawer can not be inserted / does not fit - Minuto and Moltio Family.

Cure

Symptom:

- Consumer can not remove or insert the Coffee Ground Drawer if the brew unit is not in home position;
- Machine could show error "enter the grounds container" (Image1);
- Consumer can not insert or remove the coffee ground drawer.

Image1



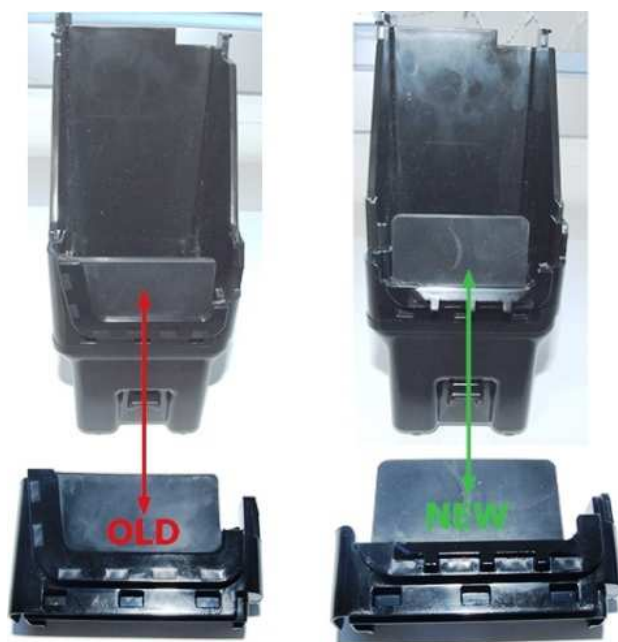
CURE: From SN TW901618261466 the insert from coffee grounds drawer has been changed to enable the insertion also with the brew unit not in home position. (Image 2)

ACTION:

Up to SN TW901618261465: in case of above described symptoms, replace the old insert by the new version (Image 2).

Part Code of new insert: 421944063131 - BLK DUMP BOX INSERT V2 NPR

Image 2



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
From TW901618261466

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
None

INFORMATION FOR CONSUMER:
None

HISTORY:
14/06/2016 - Second Release - Change Symptom and Action
18/05/2016 - First Release