



Service information

Reference no.: GDA_14_06240201

Symptom

motor matters need attention for avance blender

Cure

The SBOMs of Avance blender were changed on 2014/06/20 because of motor issues. Below are some matters that need to attention:

1. JK motor assy (12NC:996510066362) has been deleted from all HR2095,HR2096 and HR2097 WEU models. And all these models (date code from WK1325 to now) must be repaired/exchanged with ALU motor with MTP (12NC:996510070325);

2. ALU motor without MTP(12NC:996510070326) has been changed to ALU motor with MTP (12NC:996510070325) for all APMEA versions except China, Taiwan and Korea; And also these models must be repaired/exchanged with ALU motor with MTP (12NC:996510070325);

3. Change ALU motor without MTP(12NC:996510070326) to JK motor assy (12NC:996510066362) for Korea versions.