

**Service information**

**Reference no.: GDA\_77801**

**Symptom**

High efficiency motors in vacuumcleaners

**Cure**

Since in certain vacuumcleaner ranges the high efficiency motor (1200W) was introduced and also the plastics of these types have changed to Bio-based material, it is very important to replace this motor by an identical type, code 4322 009 09960!

If the wrong motor (for instance the 1700W, 4322 009 09430) is used this might overheat the plastics causing it to melt!!!

Of course also the customer will receive its vacuumcleaner back not being a high efficiency vacuumcleaner anymore!