



**Service information**

**Reference no.: SDA\_101280**

**Symptom**

NEW AUTOMATIC MILK FROTHER (CAPPUCCINATORE)

**Cure**

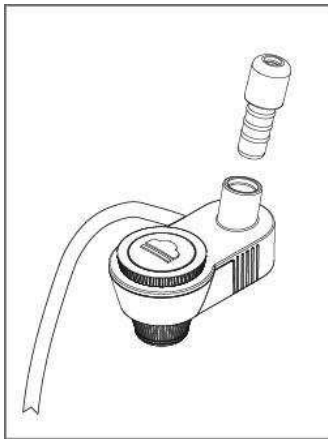
**INFO:**

Saeco has launched a **new improved** version of the cappuccinatore for its Intuita and Intelia models. These models will keep the same HD and 12NC code. This new cappuccinatore can also be applied to the earlier produced machines as it is backwards compatible.

**CURE:**


- Up to s/n TW901337465523 the machine has been produced with the old cappuccinatore. In case of breakage or malfunction, you can either replace by the old (code 11028079 or single part indicated in the exploded view) or new cappuccinatore (kit code.421940813051 shown in Image 1 (cappuccinatore + tube inserted ) together with the attached instructions) depending on the preference of the consumer.
- From s/n TW901337465524 on the machine has been produced with the new cappuccinatore. In case of breakage or malfunction, replace by the new cappuccinatore (code 421941301151).

Image 1



The instruction manual explains how to remove and clean the new cappuccinatore; this is different from the old version.

**Overview below details the improvement of the new versus the old cappuccinatore:**

			
	OLD CAPPUCCINATORE	NEW AUTOMATIC MILK FROTHER	
Foam quality	☹️	☺️☺️☺️☺️	Thanks to its new <b>Cyclonic chamber</b> , the milk is better emulsinated with air and for a longer time resulting in a super foam quality and in a higher temperature.
Temperature	☹️	☺️☺️☺️☺️	
Easy to use	☹️	☺️☺️☺️☺️	Thanks to its new <b>ergonomic shape</b> , you can easily rotate it without any effort, according to the cup size
Easy to clean	☹️	☺️☺️☺️☺️	Thanks to its <b>automatic cleaning</b> , water will remove milk residues at the push of a button.