

Service information

Reference no.: SDA_101469

Symptom

Alternative for NLA spare part GC9920 board cover 423901710100

Cure

CURE:

Please inform consumer about the alternative replacement: 423901710108 which is the GC9940 board cover. The replacement is fully compatible in terms of shape and fitting. However, it is made of normal cotton material which does not have anti-scorch property. Therefore, the cautionary note to rest the iron on heel instead of placing it horizontally on the board cover.

REMARK:

Reproduction for 423901710100 is in progress. Base on current evaluation, this part is expected to be available again by Q1 2014. The exact availability date will be informed upon further clarity on the schedule.