



Service information

Reference no.: SDA_102435

Symptom

Appliance cannot be turned on / doesn't respond to UI

Cure

INFO:

Sometimes the appliance does not reply to the User Interface. This is due to the design of the touchpanel interface, and not easy to solve by hard- or software update.

CURE:

When the plug of the appliance is taken out of the socket, rotated 180 degrees, and plugged back in, the user interface will respond as normal again. Attached Consumer information needs to be translated into your local language and provided with every touch panel complaint appliance, to prevent recurrence.

REMARKS:

- 12-11-2013 Initial version
- 14-11-2013 Added Consumer information .doc file