



Service information

Reference no.: SDA_102528

Symptom

Brewing unit doesn't go back to home position.

Cure

INFO:

Brewing unit can't be inserted anymore; brewing unit were pushed out after coffee production; gear mechanism doesn't go back to home position; customer can't do anything anymore; in test mode gear goes back to home position and it works again; problem since software update 1.09.08.

CURE:

Upload the new software V. 01.10.02.

In Detail:

Restored the mode to handle the brew group at the startup ; as the first operation always performs the initialization of the brew group to lead extraction position.