Service information

Symptom

GC83xx calc clean light continues flashing and appliance does not heat up.

Cure

It is possible that consumer does not know the correct way to reset the calc clean light. Below shows the reset method.
Please reset the calc clean light and advise the same to consumers.

CALC CLEAN LIGHT RESET METHOD
Please follow below instructions carefully to reset the calc clean light. To reset successfully, it is necessary that you have to unplug the power cord (step 2 in below diagram) when the appliance is powered on. It does not work if you switch off the power button first and then unplug.