



Service information

Reference no.: SDA_103810

Symptom

Mandatory: Insert instruction sheet for milk carafe

Cure

INFO:

The upper cover part of the milk carafe can be deformed during the milk production by a spillage of steam coming out from the proper path if the slide is not moved completely in the correct position. The problem is caused by an incorrect use of the milk carafe by the customer. The Images 1 and 2 show the cover deformed and the one not deformed.

CURE:

From S/N TW901407112059 for Minuto capp.

From S/N TU901406020200 for Moltio capp.

From S/N TU901405012900 for Gran Baristo Capp.

the new additional sheet, code 421944025201, with the instructions for consumer about proper use of the milk carafe, has been inserted.

In all machines that return to workshop for any reason up to serial numbers indicated, insert the additional sheet, code 421944025201 that you find in the attached file.

Image 1



Image 2



REPORT:
06/03/2014 - Modified S/N for Moltio Capp. (inserted TU901406020200 instead of TW901407020507)
26/02/2014 - First Release