

Servicer Network Support

Reference no.: SDA_104800

Service information

Symptom

Strange noise after coffee production.

Cure

INFO: While the Brew Unit goes back in home position after coffee product dispensing, it can happen that in the final stage of movement it generates a strange noise. This issue is present on old appliances updated with the software 01.09.08 or a higher version, when they are repaired by the Service Centers.

Removed brew unit slowdown phase because in some conditions it can cause noises.

HISTORY: 04/04/2014 - First Release