



Service information

Reference no.: SDA_105306

Symptom

MANDATORY ACTION: GC86xx Preventive repair for steam trigger broken

Cure

INFO:

There is rising trend in user complaint of "No steam" which are related to the steam trigger broken. See below photo. There is a design improvement on the steam trigger which has been implemented in products with date code ≥ 1412 . The spare parts stocks in Electronics and APC have been refreshed with the new parts.



CURE:

MANDATORY preventive exchange with new steam trigger for all GC86xx returns before date code 1412, regardless of complaint symptom. The steam trigger is position 6 in the service parts list.

