

Service information

Reference no.: SDA_106090

Symptom

Exprelia Watery Coffee

Cure

RNO. Cause: the interaxes of the mounting plate part are not properly dimensioned and the coupling with the gears can lead to the BU power consumption increase. It can alter the "autodose" algorithm causing the watery coffee. From SN TU901415054125 the motor plate has been changed. New 12NC 421944026281

SERIAL NUMBER: Up to TU901415054125 follow the below instructions.

CURE:
Follow the procedure described in the "watery coffee troubleshooting":In case the previous step does not help, the gear motor has to be corrected as shown below
1. pn.11007137: gear correction

picture1



2. The gear, pn 14002800, has to be the one with "2" printed on the top (see picture nr 2). Make sure you have the right part, otherwise, order the kit 421941307001



3. Pn 146002800: gear correction.



Spare parts availability: Yes

HISTORY: 08/07/2014 - First review