

Service information

Symptom

Reference no.: SDA_106449

attention on Avance food processor current PCBA for HR7776, HR7777, HR7778, RI7778, RI7776

Cure

For these models: HR7776 HR7777 HR7778 RI7778/00(886777800240) RI7776/90(886777690240), here comes an important clarification, please note. 1. The current spare part—PCBA (996510069354) can be only used on the products which produced before wk1413, except for below four POs & PCBA Date Code. All below spare parts should be on hold until further notice.

Philips PO	PCBA Date Code
APC-SGP069567	S140320
APC-BRA069824	S140325
APC-BRA070662	S140502
APC-SGP071028	S140418

2. For the products produce after wk1413, we will create a new 12NC for the PCBA spare part which can apply for all the products without product date code limitation.