



Service information

Reference no.: SDA_106612

Symptom

Conveyor clogged by coffee powder

Cure

INFO:

Piston component improved to solve the problem of conveyor occluded.

CURE:

Replace the piston, 11003077, 421941154921 (image1), with the new one, code: 421944025621 (image2).



either replace the piston assy 11023086 (BLK 8GR.BREW UNIT NTEGR.PISTON GEN.ASSY.) (image3) with the new one 421944029791 (image4).



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):

From TW901429418724

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

92358 and 95341

FAQ NUMBER (for Call Center reference):

None

INFORMATION FOR CALL CENTER:INFORMATION FOR CONSUMER:

None

HISTORY:

10/02/2015 - Second review

14/11/2014 - First review

10/09/2014 - First Release