



**Service information**

**Reference no.: SDA\_106881**

**Symptom**

Poor foam quality on the coffee

**Cure**

**INFO:**

In Senseo UP there can be complaints regarding the quality of the foam, complaints range from , too little foam, poor quality of foam, bubbles in the foam, etc.

**CURE:**

Replace the affected pod-holder, the nozzle in the podholder was found to be out of spec, the punch for the hole was worn. The issue has been solved in production per WK1425.3 (so 14252 should receive a new podholder, 1425.3 not). Service stock is not affected.

	Senseo Up
1-cup podholder	422225960221
2-cup podholder	422225960231

**REMARKS:**

- 07-08-2014: Initial version