



**Service information**

**Reference no.: SDA\_106894**

**Symptom**

Foam complaints in combination with Cappuccino Pods

**Cure**

**INFO:**

Consumers can be complaining about the quality of their Senseo Cappuccino coffee (especially the milkfoam) made using Cappuccino pods, in a Senseo Up appliance. Due to the construction of the collector, too much milkfoam can get trapped / get left behind in the collector, instead of reaching the cup.

**CURE:**

Replace the collector. The collector has been changed to make it easier for the foam to reach the cup. The issue has been solved in production per WK1426.

	HD7884/8x	All other Senseo Up models
Black collector	-	422225960061
Red collector	422225960591	-

**REMARKS:**

- 07-08-2014: Initial version