



Service information

Reference no.: SDA_106962

Symptom

Low coffee volume

Cure

INFO:

During quality analysis we found some cases where the delivered volume deviated from spec, even though the pump time was within spec. there is no blockage of the podholder. In the hose from pump to boiler there is a restrictor, the hole in the restrictor can have a burr large enough to obstruct the flow of water. This issue is limited to production week WK1413 - WK1416, so WK1417 is ok.

CURE:

Replace the hose with restrictor (422225961291) to restore normal operation, always doublecheck if the performance is back to spec.

REMARKS:

- 12-08-2014 Initial version