



**Service information**

**Reference no.: SDA\_107234**

**Symptom**

Poor or no Milkfrothing capabilities

**Cure**

**INFO:**

In some cases the cappuccinatore of the Espresso appliance delivers poor Milkfrothing performance, or does not froth the milk at all. The problem is caused by a burr in the nozzle of the cappuccinatore.

**CURE:**

Check the nozzle of the cappuccinatore for burrs, try to remove the burr if possible. Please refer to attached instructions. When it is not possible to remove the burr, replace 17001985 (996530073573) (BLACK CARAFE CAPPUC.CASING HGO/T). The affected production period will be added ASAP. For now assume all production suspected.

**REMARKS:** (In green color the changes)

22-10-2015: Secund Release (wrong translation)  
19-08-2014: Intial version