

Service information

Symptom

Reference no.: SDA_108026

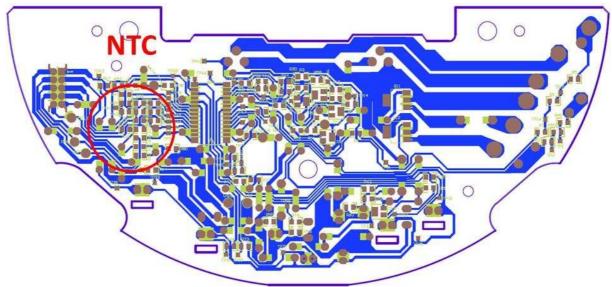
No function or no heating due to blown NTC circuit SCS

Cure

INFO: The cause for:

- not heating the water, or
 not heater the water enough (too cold coffee), or
 signalling Boiler too cold (on/off button signaling Water container empty)

Even though the boiler water level sensor / float are OK, can be found in a blown NTC circuit on the PCBA. Please refer to attached image for an overview of the back (solder side) of the PCBA, and the area to inspect.



- CURE: Apart from replacing the PCBA
 - 422225955011 (Brasil HV, Korea)
 422225955001 (Brasil LV)
 422225950288 (WEU)

also the NTC (422225941620) itself needs to be replaced as this is most likely the cause for the blown NTC circuit.

REMARKS: - 30-09-2014: Initial version