



**Service information**

**Reference no.: SDA\_108224**

**Symptom**

Bad taste complaints

**Cure**

INFO:  
Only applicable for appliances equipped with the metal boiler!

Consumers are complaining about a plastic taste to their coffee, most often when they recently bought their Senseo. The taste is described as a plastic, chemical or hospital taste and is very difficult to remove from the system.

CURE:  
In case a consumer complains about this smell or taste, the solution is to exchange the Metal boiler (422225953272) of the appliance. Also if any repair engineer during testing with water experiences an extreme smell from the water from the appliance a new boiler should be installed. A minor part of the production of Metal boilers can experience bad taste.

REMARKS:  
- 15-10-2014: Initial version.  
- 14-11-2014: Added Senseo2