



Service information

Reference no.: SDA_108561

Symptom

Advise users not to add perfumed water, vinegar or other chemicals which could damage the appliance.

Cure

INFO:

Perfumed ironing water, vinegar or other chemicals could potentially cause water spitting, brown staining or damage the appliance.

CURE:

In the event of consumers who return defective sets due to perfumed water, vinegar etc (smell would be detected during steaming), please inform consumers not to repeat the practice.
Philips would not be liable for related product fault if consumers have already been informed by service centers.

The recommended water to use is the distilled or demineralized water which will prolong the lifetime of the appliance. Same water advice can be found in the product user manuals.