



Service information

Reference no.: SDA_108862

Symptom

Bad taste complaints Plastic boiler

Cure

INFO:
Only applicable for appliances equipped with the Plastic boiler!

Consumers are complaining about a plastic taste to their coffee, most often when they recently bought their Senseo. The taste is described as a plastic, chemical or hospital taste and is very difficult to remove from the system.

CURE:
In case a consumer complains about this smell or taste, the solution is to exchange the Plastic boiler (422225952091) of the appliance. Also if any repair engineer during testing with water experiences an extreme smell from the water from the appliance a new boiler should be installed. A minor part of the production of Plastic boilers can experience bad taste. This has been improved in production from WK1443 onwards

REMARKS:
- 11-12-2014: Initial version.