



**Service information**

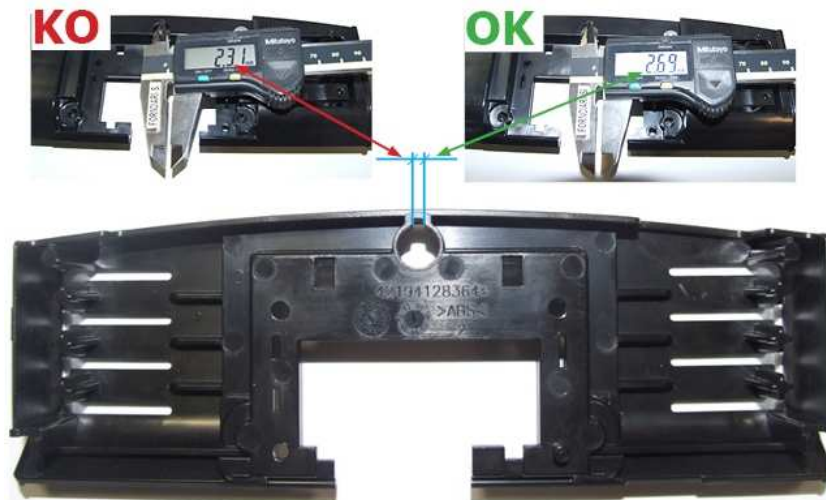
**Reference no.:** SDA\_108989

**Symptom**

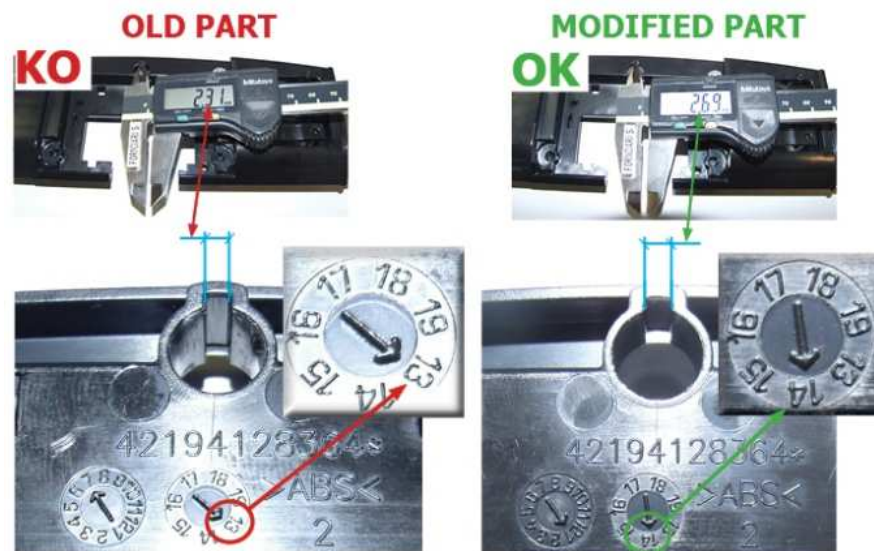
Standby button without function in Minuto Family.

**Cure**

**INFO:**In the display support the tolerance of the standby-button hole can interfere with the button and can create a blockage (Image 1). The tolerance's chain of the stand-by button and black display support components can create the issue whenever the dimension of one component interfere with the dimension of the other part. (Image1)



**CURE:**  
Replace the BLK DISPLAY SUPPORT V2 SMR/H-P-T ASSY.. Cod. 421944017321 with date "13" picture 2 with particular modified date "14" (Image2)  
(Image2)



**ADDITIONAL INFORMATION:**  
**SERIAL NUMBER (First serial where solution has been implemented in production):**  
None

**IPM NUMBER (Philips Integrate Problem Management documentation reference number):**  
IPM-99675

**FAQ NUMBER (for Call Center reference):**  
None

**INFORMATION FOR CALL CENTER:**  
None.

**INFORMATION FOR CONSUMER:**

None

**HISTORY:**

08/01/2015 - First Release