

**Service information**

**Reference no.: SDA\_109508**

**Symptom**

Rewinding last meters of Cordwinder is not possible anymore

**Cure**

SYMPTOM :  
Rewinding the last meters of Cord in appliance is not possible anymore.

CURE :  
From January 2015 onwards the Cordwinder assies coming from supplier Senur will be delivered with a Clip to avoid unwinding of 1 coil.  
This causes market complaints that rewinding of the last meter is not possible anymore.  
Adding a clip during packaging which need to be removed after assembly in the appliance solves this issue.

Enclosed you will find the instructions how to remove the clip an to replace the new Cordwinders in the appliances.

It concerns the next codes :  
4322 005 33402 for FC9911 / FC9912  
4322 005 33403 for FC872x  
4322 005 33953 for FC872x/19 versions (Swiss)  
4322 005 36271 for FC9920 / FC9921 / FC9922