

Service information

Symptom

Reference no.: SDA_109572

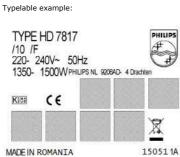
Brew-stop functionality not working

Cure

INFO:

By accident in **WK1505** the **Romanian** production of the new Senseo II HD7817 models has not been equipped with the Brew Stop functionality. Most likely only the BNL area has received this batch of appliances, but due to grey import, also DACH and French Service Centers can receive this issue.

CURE: Any set returned to the trade will be replaced with a new set. Any set returned to service, produced in **WK1505 in Romania**, needs to be replaced by a new set. Before exchanging the appliance please check if the appliance really does not have the brew stop functionality, as a part of the infected batch has been reworked in the warehouse.



REMARKS: - 05-03-2015 initial version.