



Service information

Reference no.: SDA_109596

Symptom

MANDATORY: Descaling cycle interruption.

Cure

INFO:

With the new SW there is the possibility to interrupt the descaling cycle both using the ON/OFF button and unplugging the machine from the main.

CURE:

Upgrade the CPU (421941306492 CPU+SW V2 SMR/T 230V ASSY) on the machine using the new software SW V.01.05.02/EB1E472E SMR/T 230V V3.
When the power board is damage replace it with the new KIT cod .: 421941308231 - KIT RIC.AS.CPU+SW H2S3 SMR 230V
Please give back the machine to the consumer always including the additional leaflet created (12NC 421946025571-INSTRUC.SHEET DECAL PROCEDURE MINUTO V2).
It contains the information to the consumer on the chance they have to interrupt the descaling procedure.

ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
None

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
Up to TW901436526726

FAQ NUMBER (for Call Center reference):
None

INFORMATION FOR CALL CENTER:
None

INFORMATION FOR CONSUMER: None

HISTORY:

12/03/2015 - Second Release
10/03/2015 - First Release