



Service information

Reference no.: SDA_109733

Symptom

GC66xx Insulation base repair issue

Cure

Symptom:

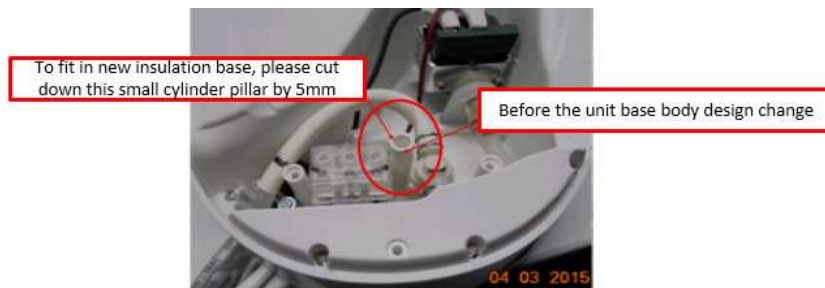
Service center technicians found that the insulation base (pos: 55) is unable to be fit into unit base body (pos:43) during repair.

Products affected:
GC66xx

Countries affected:
All countries which are selling GC66xx and under repair policy

Root causes:

There was a design change on the unit base body (pos: 43) to exclude the small cylinder pillar (photo as per attached), and Insulation base (pos:55) was subsequently changed to fit into the set in July 2014.



After design change on the unit base body (small cylinder pillar removed) on the left and insulation base after design change on the right.



Service center action:

Service center technicians to cut down the plastic for 5mm, and then the insulation base service part will be able to fit into the unit base body.