



Service information

Reference no.: SDA_109796

Symptom

GC76xx Restrictor choked issue

Cure

Symptom:
Consumer experiences low/no steam during ironing

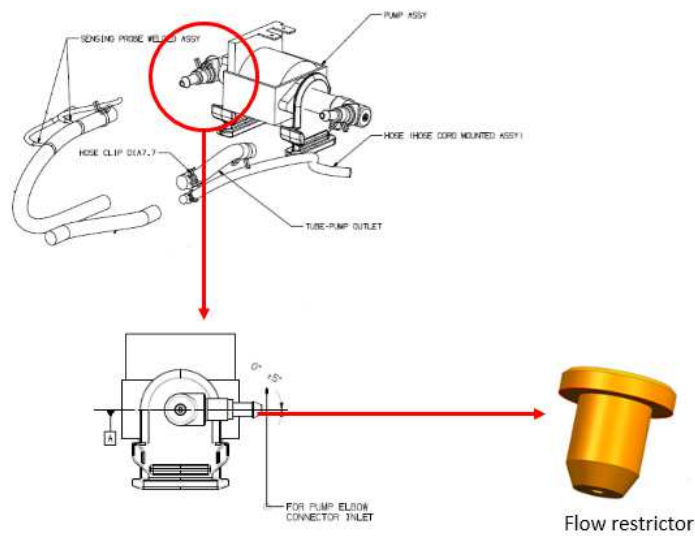
Products affected:
GC76xx

Countries affected:
All

Root causes:
A layer of deposit is formed inside the flow restrictor due to chemical reactions between the water and flow restrictor material

Service center mandatory action:
Please replace the existing flow restrictor with an improved flow restrictor (Pos.35 in service manual, service part 12NC: 423901013294) for all GC76xx market returns with production date code before wk 1514. GC76xx with production date code wk1514 and after are all assembled with improved flow restrictor.

Flow restrictor position:



Flow restrictor replacement steps:

Step 1: Remove the rubber tube elbow at the pump inlet by hand



Step 2: Use a wire side cutter to lift up the flow restrictor



Step 3: Lifted flow restrictor enable removal without damage on pump



Step 4: Clamp on the flow restrictor neck and pull it out



Step 5: Once it is removed, replace with the improved flow restrictor



Step 6: Make sure improved flow restrictor is inserted fully with no gap

