



Service information

Reference no.: SDA_109957

Symptom

Mandatory Action: Insert the separator between coffee bean and water container in all repairs for Minuto family.

Cure

CURE:

In the Minuto family from s.n. TW901511152955 a separator was inserted to prevent that coffee beans falls into the water container.

Action:

If it should not be present, insert the separator in all machines. (Image1 – NO: without YES: with separator)

To insert the separator proceed as follows:

1. Protect the coffee container to prevent the fall of foreign bodies in the grinder.
2. Place the separator in its position (without drilling) and then press and turn the screw to 0.6 Nm \pm 0.10. (Image2)
3. Make sure that the separator is in place (Image3).

Codes:

Separator: BLK: 421944040451 CONT.SEP.INSERT SMR
Screw: 12,001,728 TCBR TORX SCREW 3,5X12 PLAST.SS 10

(Image1)



(Image2)



(Image3)



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):

TW901511152955

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

None.

INFORMATION FOR CONSUMER:

None.

HISTORY:

14/06/2016 - Second Release (Modified question and Cure)

23/04/2015 - First Release