



**Service information**

**Reference no.: SDA\_110407**

**Symptom**

Door opens after brewing process.

**Cure**

**INFO:**

Door opens after brewing unit process (while brewing unit is going back to the home position).

**CURE:**

Action: Proceed by replacing the mounting plate cover code: 996530001899, replace if damaged the black gear wheel (the bigger one) of the spare part kit code: 996530009913, and replace the brew unit with a new one revised or clean and grease the actual in use.

**ADDITIONAL INFORMATION:**

SERIAL NUMBER (First serial where solution has been implemented in production):  
None

**IPM NUMBER** (Philips Integrate Problem Management documentation reference number):  
IPM-91964

**FAQ NUMBER** (for Call Center reference):  
None

**INFORMATION FOR CALL CENTER:**  
None

**INFORMATION FOR CONSUMER:**  
None

**HISTORY:**

04/06/2015 - First Release