



Service information

Reference no.: SDA_110992

Symptom

Jug does not open the dripstop

Cure

INFO:

When placing the jug on the hotplate of the appliance the dripstop does not get opened, and therefore the filterholder will overflow during the process of making coffee.

CURE:

There was an issue in the tolerances of the jug and lid. Replace the jug for the new model with Aroma Swirl (996510073714). Separately a Service letter will be written for communication about the added feature of Aroma Swirl in the jug to inform the consumer about the change to their jug. the Service letter will be uploaded shortly in this S/C.

REMARKS:

23-07-2015: Initial version