

Service information

Symptom

Reference no.: SDA_111077

MANDATORY: Descaling cycle interruption

Cure

INFO:

The new SW introduces the possibility to interrupt the descaling cycle both using the ON/OFF button and unplugging the machine from the main. The rinsing phase has been improved by reducing the required tanks from two to less than one. There is an additional leaflet which has to be given to consumer after the repair. It is needed to inform consumers on the chance they have to interrupt the descaling procedure and the reduced rinsing time.

CURE:

HD8760/01 /09 /11	
Up To Serial Number TW901448877544 (Minuto PURE) *	install SW V.01.06.01
From Serial Number TW901448877545 (Minuto PURE) * *	install SW V.01.06.01
In Case the powder Board is damaged and needs to be replace	d, you can order one of

* Up To Serial Number TW901448877544 (Minuto PURE) install SW V.01.06.01 421941308311 - KIT SPARES CPU+SW SMR/B 230V ASSY contains the power board with SW V.01.06.01 and the additional leaflets:

Send out the additional leaflets at each repair where the SW has been updated accordingly. It also can be ordered separately: Leaflet code: **421941308501** INSTR.SHEET INTER.DECAL PROCEDURE SMR/B Leaflet code: **421941308531** SHEET DESCALING MINUTO PURE

**From Serial Number TW901448877545 (Minuto PURE) install SW V.01.06.01 421941308221 - CPU+SW H2S4 SMR 230V ASSY.

ADDITIONAL INFORMATION: SERIAL NUMBER (First serial where solution has been implemented in production): See the above instructions

IPM NUMBER (Philips Integrate Problem Management documentation reference number): None

FAQ NUMBER (for Call Center reference): None

INFORMATION FOR CALL CENTER:

Nor

INFORMATION FOR CONSUMER: None

HISTORY:

03/03/2016 - Second Release, inserted table (deleted the long text) 03/08/2015 - First Release