Reference no.: SDA\_111082



# Service information

# **Symptom**

MANDATORY: Descaling cycle interruption

# Cure

# INFO:

The new SW introduces the possibility to interrupt the descaling cycle both using the ON/OFF button and unplugging the machine from the main.

The rinsing phase has been improved by reducing the required tanks from two to less than one.

There is an additional leaflet which has to be given to consumer after the repair.

It is needed to inform consumers on the chance they have to interrupt the descaling procedure and the reduced rinsing time.

### Cure:

HD8661/01/09, HD8662/01/09, HD8664/09, HD8665/09 HD8862/01/09, HD8865/09	
	install SW V.02.04.00

In Case the powder Board is damaged and needs to be replaced, you can order one of the following KITs:

421941308281 - KIT SPARES CPU+SW H2S4 SMR/PRM 230V ASSY contains the power board with SW V.02.04.00 and the additional leaflet.

Send out the additional leaflet at each repair where the SW has been updated accordingly. It also can be ordered separately: Leaflet code: 421946025572 INSTRUC.SHEET DECAL PROCEDURE MINUTO V3

**ADDITIONAL INFORMATION:**SERIAL NUMBER (First serial where solution has been implemented in production): See above and (Minuto SW Resume table) xls attached file

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

FAQ NUMBER (for Call Center reference):

# INFORMATION FOR CALL CENTER:

# INFORMATION FOR CONSUMER:

# HISTORY:

08/03/2016 - Inserted table (deleted the long text) 03/08/2015 - First Release