



Service information

Reference no.: SDA_111359

Symptom

Installation procedure for SSC2

Cure

INFO:

The new Saeco Service Center (SSC2) replaces the old application SSC1.
From now onwards only the SSC2 has to be used and the old one will be disabled within the end of the month.

CURE:

The new SW can be installed via the following link:
<http://logsave.logtronics.com/SSC2/publish.htm>
All details related to the registration and operation are explained in the enclosed Quick start guide (QSG).

ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
None

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
None

FAQ NUMBER (for Call Center reference):
None

INFORMATION FOR CALL CENTER:
None

INFORMATION FOR CONSUMER:
None

HISTORY:
04/09/2015 - First Release