

**Service information**

**Reference no.: SDA\_111514**

**Symptom**

Bug in SW Minuto with pin and wit valve.

**Cure**

**INFO:**

The machine has to be reprogrammed every time there are the following consumer complaints:

- The device hangs at heating up
- rinsing without function; no water flow
- The device doesn't heat up. Progress bar doesn't go further
- The device hangs by itself in the warm-up phase
- The device tries to heating up, but no function
- The device doesn't heat up and last descaling was done two month ago

**CURE:**

The latest SW version has to be uploaded. If it's not working then replace the CPU.

**ADDITIONAL INFORMATION:**

**SERIAL NUMBER (First serial where solution has been implemented in production):**

**IPM NUMBER (Philips Integrate Problem Management documentation reference number):**

102394

**FAQ NUMBER (for Call Center reference):**

None.

**INFORMATION FOR CALL CENTER:**

None.

**INFORMATION FOR CONSUMER:**

None.

**HISTORY:**

18/09/2015 - First Release