



Service information

Reference no.: SDA_111874

Symptom

Minuto family. The alarm message of the door/drip tray pops up unexpectedly.

Cure

INFO:The Microswitch on drip tray was activated accidentally. To avoid the incorrect activation of the microswitch, the design of two upper flaps on the dump box has been changed as shown in the picture NEW on the right. This technical change on the dump box enabled the proper activation of the Microswitch on drip tray.

CURE:The improvement has been introduced in production by WK43. **Order the new code 421944060591 BLK DUMP BOX V2 SMR.**



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):

From S.N. TW901542539643

IPM NUMBER (Philips Integrate Problem Management documentation reference number):

IPM-107932

FAQ NUMBER (for Call Center reference):

None

INFORMATION FOR CALL CENTER:

None

INFORMATION FOR CONSUMER:

None

HISTORY:

26/10/2015 - Third Release Attachments other machines

21/10/2015 -Second Release (Deleted in Cure the "As soon the new dump box will be available as spare parts the SDA will be issued")

20/10/2014 - First Release