



**Service information**

**Reference no.: SDA\_111959**

**Symptom**

Allarm "Max BU Pressure" in Exprelia and Exprelia Evo

**Cure**

**INFO:**

In **Exprelia**, From s.n. TU901422077179, and in **Exprelia Evo**, From s.n.TU901425090876 , the coffee grinder has a minimum pulses value of 80. The SW specified in "CURE" prevents an excessive dose of ground coffee into the chamber of the group and the "Max BU Pressure" problem to happen.  
Proceed as follows:

**CURE:**

**Exprelia**

Up to s.n. TU901422077178 update with sw. 1.10.04  
From s.n. TU901422077179 update with the latest sw available.

**Exprelia Evo**

Up to s.n. TU901425090875 update with sw. 01.03.06.  
From s.n.TU901425090876 update with the latest sw available.

**ADDITIONAL INFORMATION:**

SERIAL NUMBER (First serial where solution has been implemented in production):  
See CURE:

**IPM NUMBER (Philips Integrate Problem Management documentation reference number):**

105819 Child  
105816 Parent

**FAQ NUMBER (for Call Center reference):**

None.

**INFORMATION FOR CALL CENTER:**

None.

**INFORMATION FOR CONSUMER:**

None.

**HISTORY:**

05/11/2015- Second Release Modified the INFO:  
29/10/2015 - First Release