



**Service information**

**Reference no.: SDA\_112015**

**Symptom**

Battery doesnot charge or runs after charging a few minutes

**Cure**

SYMPTOM :  
Battery does not charge or no function or other electronics issues

INFO:

In case of repair related to "no charging, no function or other electronics issues", due to the unavailability of battery & PCBA parts the preferred service scenario is to exchange the FC8700/ FC8710 robot with an FC8810 Robot

REMARK:  
This is a Service Policy for the FC8700 and FC8710 models till further notice

At the moment when the new components can be supplied, the S/C will be updated with the available codes and leadtime.

In case there is stock of the below components, the stock can be scrapped :  
4322 006 22901  
4322 006 22911  
4322 006 23671  
4322 006 23681