



Service information

Reference no.: SDA_11283

Symptom

Leakage of water tank in XSmall, Philips 2000, Moltio family, Intelia, Intelia V2, Intuita and Gaggia Naviglio.

Cure

INFO:

The components have been modified to improve sealing of water container outlet. (See Image)



In case of loss of water from the water tank, proceed as follows: (See table)
 Up to serial number, order the Kit. (machines with water tank with old components)
 From serial number, order the single component. (machines with water tank with new components).

Family	Up to SN	Action	Description	12NC
Xsmall/Philips 2000	TW901603030767	Order and replace always the kit	KIT SP.COMPONENTS WATER CONTAINERS ASSY	421941308821
Moltio	TW901605050147	Order and replace always the kit	KIT SP.COMPONENTS WATER CONTAINERS ASSY	421941308821
Intelia/InteliaV2/Intuita/Gaggia Naviglio	TU901606010609	Order and replace always the kit	KIT SP.COMPONENTS WATER CONTAINERS ASSY	421941308821
	From SN			
Xsmall/Philips 2000	TW901603030768	Order and replace the single components	BLK LID FOR WATER CONT.VALVE V2 P0049 (Pic1) BLK WATER CONT.VALVE INSERT V2 P0049 (Pic2) BLK GASKET FOR WATER CONT.VALVE V2 P0049 (Pic3)	421944040061 421944040071 421944040781
Moltio	TW901605050148	Order and replace the single components	BLK LID FOR WATER CONT.VALVE V2 P0049 (Pic1) BLK WATER CONT.VALVE INSERT V2 P0049 (Pic2) BLK GASKET FOR WATER CONT.VALVE V2 P0049 (Pic3)	421944040061 421944040071 421944040781
Intelia/Intelia V2/Intuita/Gaggia Naviglio	TU901606010610	Order and replace the single components	BLK LID FOR WATER CONT.VALVE V2 P0049 (Pic1) BLK WATER CONT.VALVE INSERT V2 P0049 (Pic2) BLK GASKET FOR WATER CONT.VALVE V2 P0049 (Pic3)	421944040061 421944040071 421944040781

ADDITIONAL INFORMATION:
SERIAL NUMBER (First serial where solution has been implemented in production):
 See up.

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
 None.

FAQ NUMBER (for Call Center reference):
 None.

INFORMATION FOR CALL CENTER:
 None.

INFORMATION FOR CONSUMER:

None.

HISTORY:

31/03/2016 - Third Release - Inserted the Intelia V2

08/03/2016 - Second Release - Modified CURE: (Inserted table and delete Image).

19/02/2016 - First Release