



Service information

Reference no.: SDA_113061

Symptom

Upper grinder plates is loose / screwed up in Minuto Pure

Cure

INFO:

To grant the best quality coffee, the ceramic millstones replaced the metal ones.

CURE:

Action:

In case the upper grinding plates should be loose, replace replace the metal mills (pict 1) with the ceramic ones.

A dedicated kit has been created. It can be ordered by using the 12NC 421941309581 (KIT SP.BLK GRIND.UPP.SUPP.W / SCR.SMR PURE) showed on pict. 2 (new kit)



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
From S.N. TW901517232857

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
107265

FAQ NUMBER (for Call Center reference):
None

INFORMATION FOR CALL CENTER:
None

INFORMATION FOR CONSUMER:
None

HISTORY:
16/03/2016 - First Release