



Service information

Reference no.: SDA_113777

Symptom

Coffee leaking from Coffee Dispenser Body – Philips 4000

Cure

Symptom:

Coffee or water leaking from body of spout

Cure: From S.N TW901612171214, the mold of the Coffee Dispenser Body of Philips 4000 was changed because there were holes (Image 1) which could cause leakage of coffee. The new components are also recognizable from the time stamp (Image2).

Action: Up to S.N TW901612171213 in the case of leakage due to the described issue, replace the component 421944039951 BLK COFF.DISP.BODY SMRA

The new components can be identified by the time stamp (Image2). Improved parts do have a stamp of: **Year 16 Month 06 or newer**. Do not use parts with an older time stamp (double check in case you should use cannibalized parts).

Image 1



Image 2



ADDITIONAL INFORMATION:

SERIAL NUMBER (First serial where solution has been implemented in production):
From S.N. TW901612171214

IPM NUMBER (Philips Integrate Problem Management documentation reference number):
None

INFORMATION FOR CONSUMER:
None

HISTORY:
14/06/2016 - First Release